

## WEEKLY UPDATE

**October 16, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty – two staff members test positive for COVID-19.

Forty-two residents have recovered. Twenty- one of our staff members have returned to work. Our last positive resident case was on May 18, 2020. We are happy to report that the facility remains COVID19 free since that date.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

In September, we sent out a notice to all our families and representatives about reopening with scheduled visitations. Unfortunately, the positivity rate in Washoe County remains above 10% and, as such, we are not permitted to have visitors until Washoe County's positivity rate drops below 10%. We will continue to support face time and window visits for residents in the interim. Our receptionist can assist you in scheduling one of these alternatives.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly, LNFA, MPH, RD, LD  
Administrator



## WEEKLY UPDATE

**October 2, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-two staff members test positive for COVID-19. We are happy to report that we have had no new cases of COVID-19 in our facility.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220

Sincerely,

Ellen Kelly

*Ellen Kelly*

Ellen Kelly  
Administrator

## **COVID-19 NOTIFICATION**

**October 20, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 775-829-7220.

**WEEKLY UPDATE AND NOTIFICATION OF NEW CASE**  
**October 23, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-two staff members test positive for COVID-19.

We completed our most recent weekly preventive testing of all employees on October 20, 2020 and one employee tested positive for COVID-19. The employee previously tested negative on October 16<sup>th</sup> but has not worked since October 17<sup>th</sup>. The employee was directed to his primary care provider for follow up and remains off duty.

Nursing conducted an immediate screening of all facility residents. Every resident tested negative. All our other employees continue to test negative as well.

Due to the current Washoe County positivity rate, we cannot start our program until the county is below 10 % positivity. Window visits and face time sessions are available in the interim period. You can schedule a session by calling and speaking with our Receptionist. The facility has also recently received additional I Pad units for residents' use in expanded face time sessions.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly, LNFA, MPH, RD, LD  
Administrator



## WEEKLY UPDATE

**October 30, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-three staff members test positive for COVID-19. We are happy to report that, as of today, we have no new confirmed cases of COVID 19 in our facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Our facility has also enrolled for supplemental education on infection prevention best practices through the new ECHO training program for Skilled Nursing Facilities. We have also become a member of the local ECHO group being led by Dr. Mordechai Lavi at University of Nevada, Reno Medical School to focus on unique concerns of our local community .

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly, LNFA  
Administrator

**WEEKLY UPDATE**  
**October 9, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty – two staff members test positive for COVID-19. We are happy to report that, as of today, we have no new confirmed cases of COVID-19 in our facility.

We recently received new federal guidance regarding gradually re-opening skilled nursing facilities to on site visitation. A summary for how this visitation program will work at Lakeside was mailed to each family or representative. If you have any questions about visitation please reach out to myself or our Social Workers to assist in resolving your concerns. Due to the current Washoe County positivity rate, we cannot start our program until the county is below 10 % positivity. Window visits and face time sessions are available in the interim period. You can schedule a session by calling and speaking with our Receptionist.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly, LNFA, MPH, RD, LD  
Administrator