

WEEKLY UPDATE AND NOTIFICATION OF NEW CASE
November 13, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-two staff members test positive for COVID-19.

Due to the 15.2 % positivity rate in Washoe County, we are testing all of our employees on a twice weekly basis. All testing outcomes have thus far returned with negative COVID -19 results.

This week we began our affiliation with the ECHO Project to maximize our knowledge of best practices and infection control management. We are working collaboratively with the University of Nevada Medical School – Reno and other health care facilities in Northern Nevada.

Unfortunately, the high community positivity rate also necessitates that we remain closed to on site visitation at this time. Please continue to utilize our schedule for face time and window visits in the interim.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

Ellen Kelly

Ellen Kelly, LNFA, MPH, RD, LD
Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

November 20, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-five staff members test positive for COVID-19.

During our bi-weekly employee screening process on November 13th, we received confirmation that 3 agency staff members tested positive for COVID-19. All individuals were removed from the schedule. We then screened all the residents in the facility and obtained all negative results for the entire resident population.

Due to the 19.1 % positivity rate in Washoe County, we are continuing to test all of our employees on a twice weekly basis.

Unfortunately, the high community positivity rate also necessitates that we remain closed to on site visitation at this time. Please continue to utilize our schedule for face time and window visits in the interim.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

Ellen Kelly

Ellen Kelly, LNFA, MPH, RD, LD
Administrator



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility's Dietary Department will be serving a lovely turkey dinner with all the trimmings for every resident.

Also, as a reminder, we can only offer face time and window visits over the holiday due to extremely high positivity rate of COVID -19 in Washoe County. If you would like to use either of these visitation methods, please pre – schedule a time by calling our Receptionist at 775-829-7220.

As a reminder, our total number of cases to date are as follows: seventy residents and twenty -five staff members have tested positive for COVID-19. We continue to screen all of our employees on a twice weekly basis .Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Lakeside Health & Wellness Suites, I wish you a happy and safe Thanksgiving.

Sincerely,

Ellen Kelly

WEEKLY UPDATE

November 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty-two staff members test positive for COVID-19.

We have now completed two full weeks of facility wide testing of all residents and employees. All tests were negative. We will resume twice weekly testing of all employees as the Washoe County positivity rate currently exceeds 11%. This high positivity rate also prevents us from opening up to any on site visitation at this time. Our Window Visit and I pad Face Time Schedules remain available for your use in the interim .

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

Ellen Kelly

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