

May 13, 2020

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. We want to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

CURRENT COVID-STATUS

As of today, we have tested 126 residents and 20 staff members for COVID-19. Of those tested, 67 residents and 13 staff have tested positive for COVID-19. We reported these cases to the required health officials and are working closely with them to prevent further spread of COVID-19 in our facility.

WHAT WE ARE DOING

The safety of our residents and staff is our top priority and we will continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

FUTURE COVID-REPORTING

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify residents and representatives of newly confirmed cases of COVID-19 as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at lakesidehealthwellnessuites.com.** We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

CONTACT US

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to discuss and questions or concerns you have. Please feel free to contact us directly at 775-829-7220.

Sincerely,

Ellen Kelly
Administrator

COVID-19 NOTIFICATION

May 14, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 5

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 775-829-7220.

COVID-19 NOTIFICATION

May 15, 2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 775-829-7220.

May 21, 2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 so drastically changed our lives. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As we have been reporting to you through our website this past week, we continue to see additional cases of COVID-19 in our facility. As of today, we have tested 127 residents and 21 staff members. Of those tested, 70 residents and 13 staff members have tested positive for COVID-19. We have had 38 residents and 13 staff cases resolve during this period. To supplement our deep cleaning efforts, the facility has had Bio One, a germicidal cleaning contractor, on site twice for cleaning throughout resident care areas. Lakeside has also coordinated swab testing on high contact surfaces with the Nevada State Department of Health. We continue to maintain two resident care isolation units and nursing management is conducting daily surveillance review and weekly inter-disciplinary quality meetings to assess the need for any further changes in procedures.

We are committed to seeing the number of positive cases go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 775-829-7220.

Sincerely,

Ellen Kelly

Ellen Kelly
Administrator

COVID-19 NOTIFICATION

May 21, 2020

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 775-829-7220.