

**May 21, 2020**

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 so drastically changed our lives. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As we have been reporting to you through our website this past week, we continue to see additional cases of COVID-19 in our facility. As of today, we have tested 127 residents and 21 staff members. Of those tested, 70 residents and 13 staff members have tested positive for COVID-19. We have had 38 residents and 13 staff cases resolve during this period. To supplement our deep cleaning efforts, the facility has had Bio One, a germicidal cleaning contractor, on site twice for cleaning throughout resident care areas. Lakeside has also coordinated swab testing on high contact surfaces with the Nevada State Department of Health. We continue to maintain two resident care isolation units and nursing management is conducting daily surveillance review and weekly inter-disciplinary quality meetings to assess the need for any further changes in procedures.

We are committed to seeing the number of positive cases go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly  
Administrator