



**WEEKLY UPDATE**

**June 12 ,2020**

Dear Residents and Families/Representatives,

As of today, we have 11 positive residents at the facility on our COVID unit. Under our Medical Director's guidance, we are in the process of re-testing all positive residents. We will be reviewing these test results with the Nevada State Department of Health – Epidemiology Division. Our COVID-19 caseload continues to decline and we have consequently been able to close one of our two COVID-19 units. We are happy to report that all staff members have tested as negative for COVID 19.

We continue to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Nevada continues to loosen COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 775-829-7220 if you have any questions or concerns.

Sincerely,

*Ellen Kelly*

Ellen Kelly  
Administrator



**WEEKLY UPDATE**

**June 19, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Lakeside Health and Wellness's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have one resident that is positive for COVID-19. Last week, we tested all residents that remain on isolation and they all tested negative for COVID-19. We completed our second round of testing for those residents and are awaiting results from the state lab and will notify you when we receive them.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829- 7220 .

Sincerely,

*Ellen Kelly*

Ellen Kelly  
Administrator



# Lakeside

health & wellness suites

## WEEKLY UPDATE

**June 26, 2020**

Dear Residents and Families/Representatives,

As of today, we have no confirmed cases of COVID-19 in our facility. Our last positive case was on May 19, 2020. To help us keep the virus out of our facility, there will be another deep cleaning of all high contact surface areas with the assistance of the Nevada National Guard .

While we focus on stopping further spread of this virus in our facility by continuing to follow the recommendations of our health officials and practicing the enhanced safety measures we have previously reported to you, we also want to make sure our residents' daily routines are as normal as possible and that they get to see their loved ones too. In addition to our i-pad interactions, our Activity Department is now offering Welcome Window visits at our front lobby windows. If you are interested in participating with your family member, please reach out to our Activities Department to schedule a date / time for a Welcome visit.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-829-7220.

Sincerely,

*Ellen Kelly*

Administrator



**WEEKLY UPDATE**

**June 5, 2020**

Dear Residents and Families/Representatives,

As we approach summer and states are slowly starting to reopen, we want you to know that the staff at Lakeside Health & Wellness Suites continues to work hard to prevent further spread of COVID-19 in our facility.

As of today, the facility has a total of 13 confirmed resident cases. We have also had 32 resident cases resolve. All of our facility staff that were out ill, have resolved, and have been cleared to return to work. As a preventive measure, we recently completed facility wide testing of all our staff and assigned agency employees. All results came back as 100 % negative for COVID 19.

We had state surveyors on site on June 1. They walked the entire facility and observed our isolation areas and use of PPE practices. We have also expanded our Housekeeping staff to further support our deep cleaning efforts. We are committed to stopping the spread of this virus in our community and we will continue to work with our federal, state and local health officials to implement all necessary protective measures.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 806-793-2555.

Sincerely,

*Ellen Kelly*

Ellen Kelly  
Administrator